

How do I activate root on a NS02A/E with android 8.1?

1. Please prepare a USB flash drive with a capacity of more than 2 GB.

2. Format it and make sure the **file system** is **FAT32**.

Notice: This step will wipe all data from the USB flash drive.

To avoid loss of data, please make a backup before proceeding with this step.

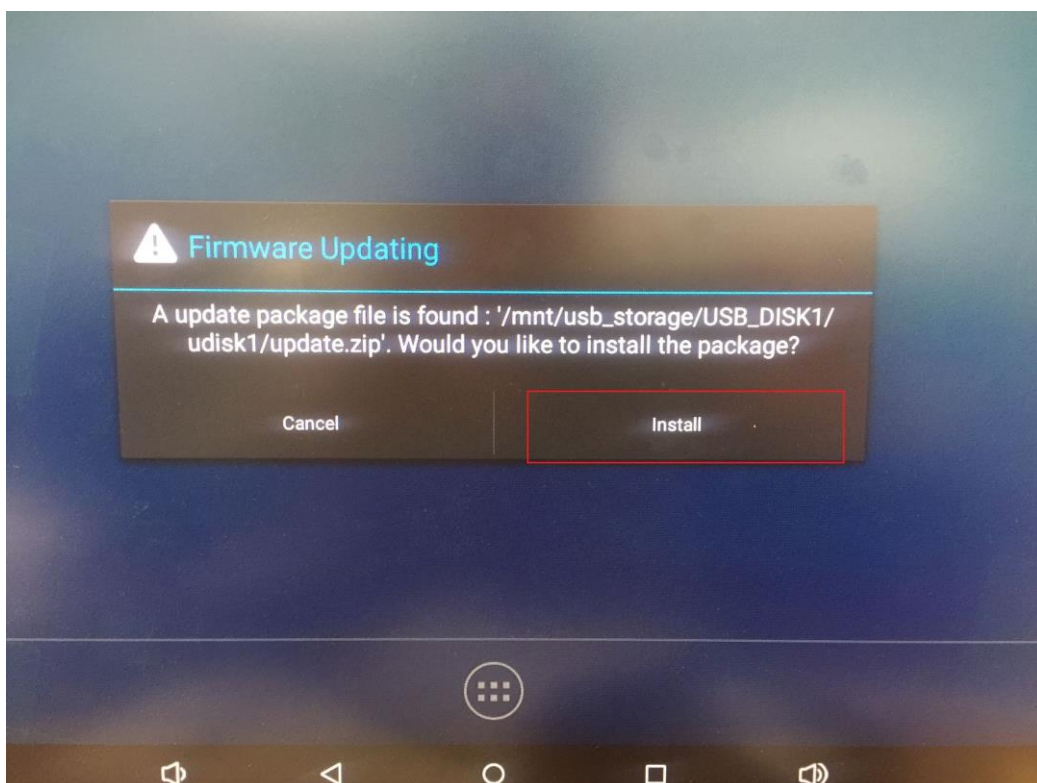
3. Please download the **update_20201119.zip**, rename the file to **update.zip** and copy it to the USB flash drive.

[>> Download root update <<](#)

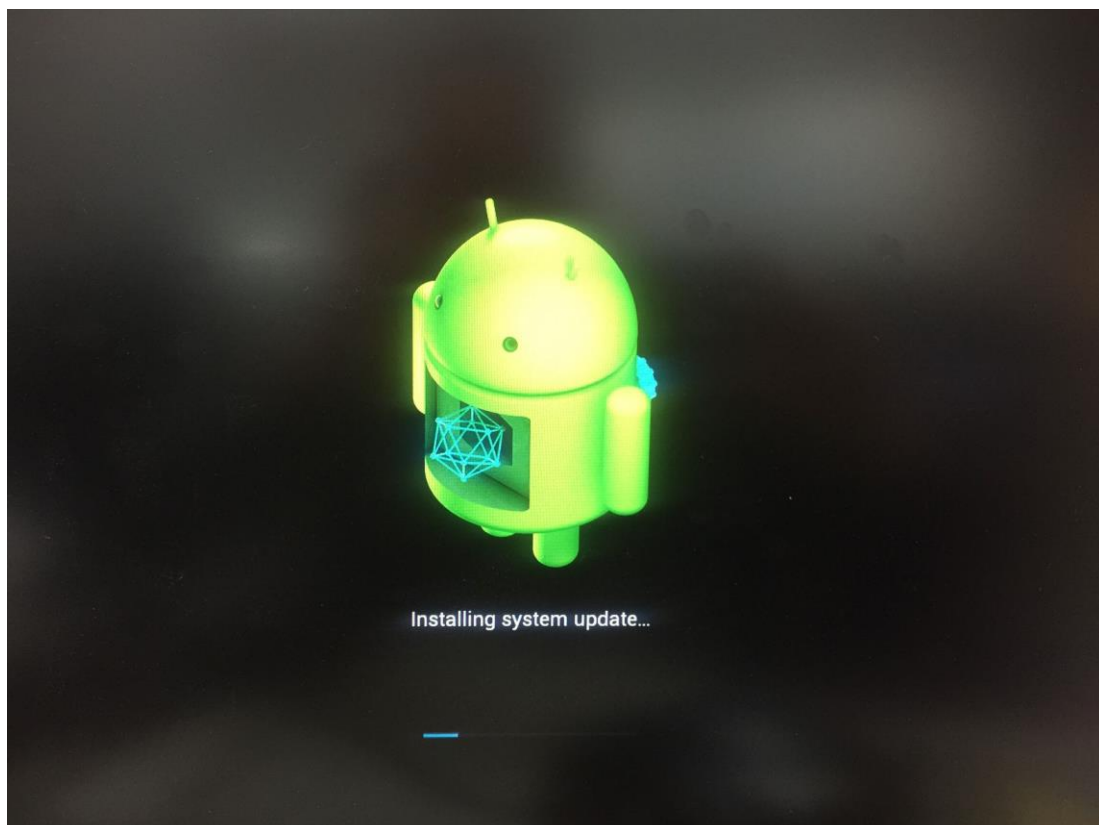
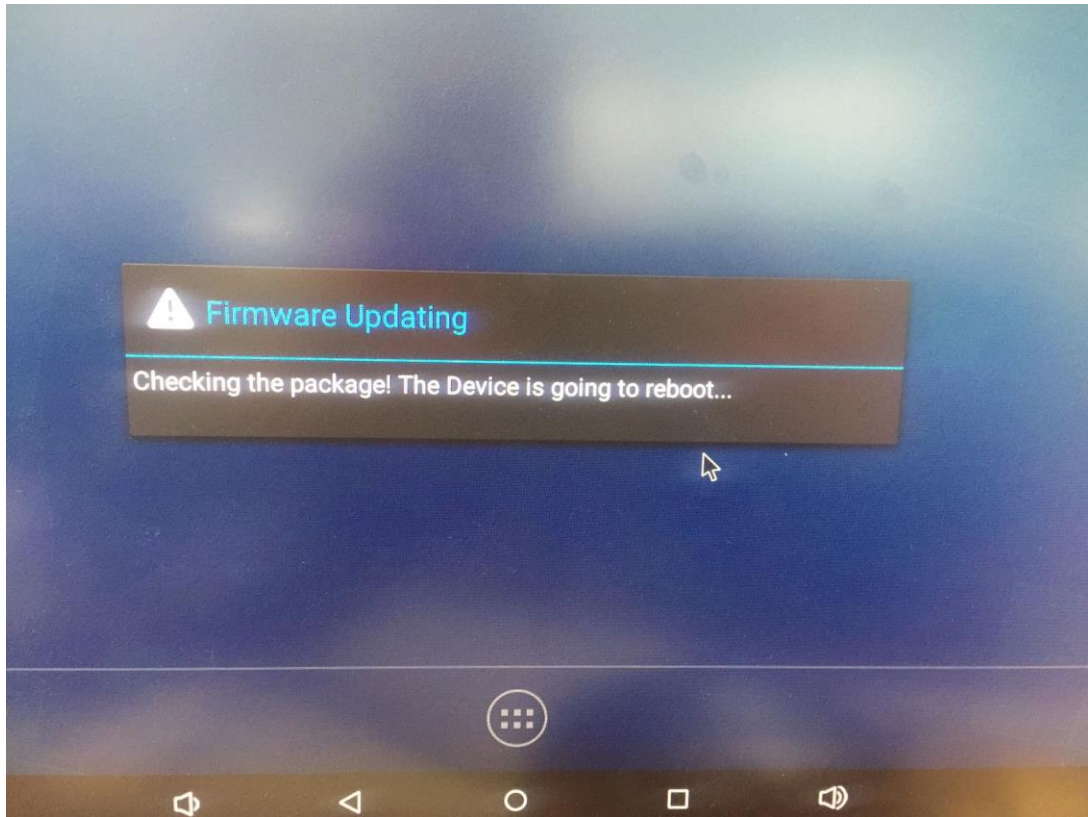
Info: password to download = shuttlepc

Please Note: This update process will delete all data on the device.

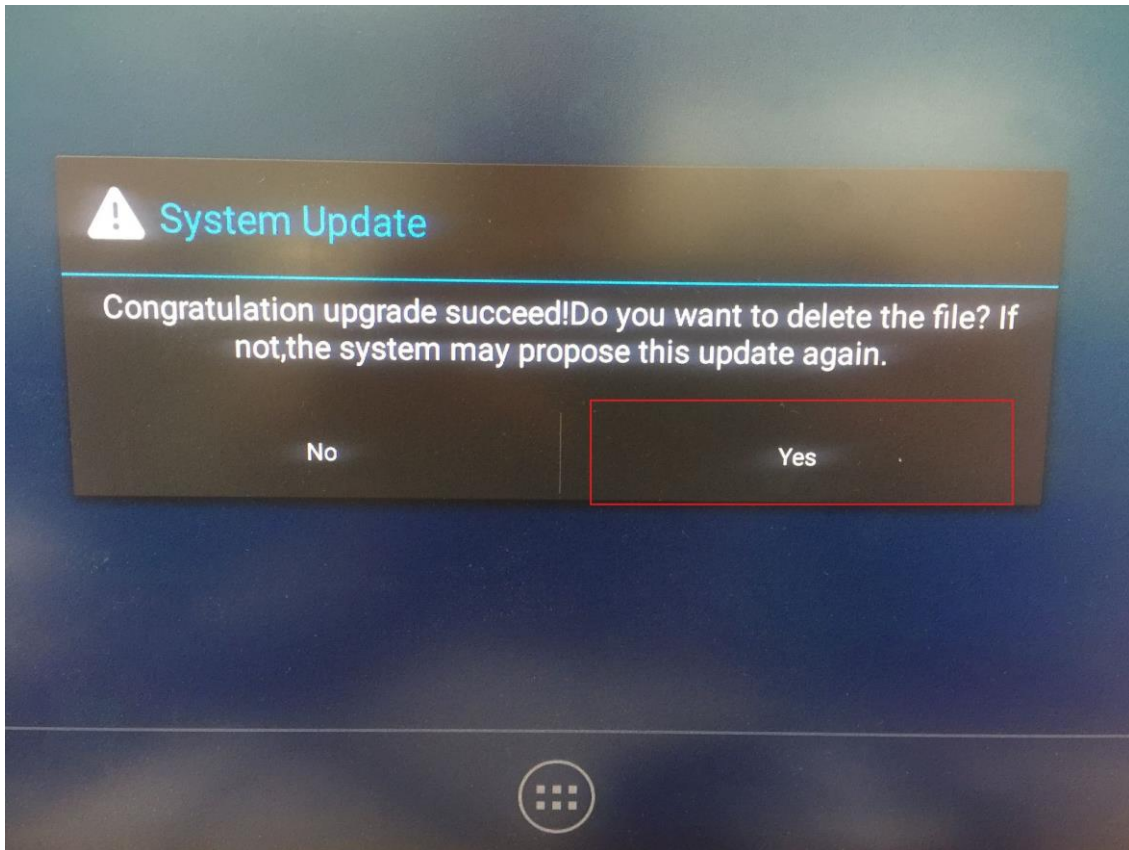
4. Now please plug the USB flash drive in a USB port of your NS02 device. The firmware update screen will appear after about 5 seconds, please press “**Install**” to proceed.



5. The update process begins.



6. The update is now completed. Please press “Yes” to avoid the system propose the update again.



7. Finally, the system must be reset. Please note the option path below.

Settings -> System -> Reset option -> Erase all data (factory reset) -> RESET TABLET

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